

Happy Holidays



ART RICHARDSON '85

BART Employees

BART HOSTS 7TH ANNUAL SAFE HOLIDAYS PROGRAM

For the seventh year in a row, BART will join with community service organizations and local television and radio stations in the Safe Holiday Program.

Free coffee and doughnuts will be distributed at 12 BART stations to holiday revelers on Christmas Eve between 6 and 10 p.m. and New Year's Eve from 7 to 11 p.m.

Last year more than 19,000 cups of coffee, 16,000 doughnuts and 4,400 cookies were served.

Sergeant Leonard Thomas of the BART Police Department, coordinator of this year's program, said all of last year's volunteers have agreed to work again.

"They're very enthusiastic. They enjoyed themselves last year and they expect to enjoy themselves this year as well," he said.

SAFE HOLIDAYS BART STATIONS AND VOLUNTEER ORGANIZATIONS

BART Station	Volunteer Organization	Media Sponsors	
		Radio	Television
Hayward	Kiwanis Club, Chabot Chapter Oakland	KSFO	KPIX-5
Fremont	Kiwanis Club, Fremont Chapter	KCBS	KPIX-5
Concord	American Red Cross, Diablo Chapter Walnut Creek	KABL	KTVU-2
Union City	M.A.D.D. (Mothers Against Drunk Drivers), San Leandro Chapter	KNBR	KRON-4
MacArthur	B'Nai B'Rith, Oakland Lodge #252	KNBR	KRON-4
Coliseum	Allen Baptist Temple Church Oakland	KGO	KGO-7
Powell	B'Nai B'Rith, SF Lodge #21*	KGO	KGO-7
Walnut Creek	American Red Cross, Diablo Chapter Walnut Creek	KNEW	KGO-7
12th Street City Center	St. Andrews Church, Oakland (The Davis Family)	KCBS	KPIX-5
El Cerrito Del Norte	West Contra Costa Gray Panthers	KYUU	KRON-4
Fruitvale	Boy Scout Troop #410, Oakland*, Alameda Boy Scout Troop #11**	KYUU	KRON-4
Oakland West	Boy Scout Troop #10, Oakland* and Girl Scout Troop #1259, Oakland*	KABL	KTVU-2

* - 12/24/85 Only
** - 12/31/85 Only

The volunteers include Cloteal Davis and her seven children, who have been with the program since it started. They will work at the 12th Street Station on behalf of St. Andrew's Church of Oakland.

Posters advertising the program will be displayed in the stations.

Designed by BART artist Art Richardson, they feature Santa Claus riding a train with a pot of coffee in his hand.



Gladys Deschaine (left), chairman Sue Weule and Santa (Al Verduzco) at the 1984 holiday faire

Employees High on Holiday Spirit

"Help Us Fill Our Sleigh" will once again serve as the slogan for the BART Police Department Christmas Food Drive which began Nov. 18.

The department is soliciting cash donation as well as food, which may be left in boxes located in two dozen BART locations. Cash contributions should be sent to Sgt. Brian E. Newlon, coordinator of the drive, through interoffice mail.

Last year, the department fed five families, as well as supplying food to the Bat-



A Ho-Ho-Ho Holiday Faire

The annual Employees' Christmas Faire took place on Dec. 12 and 13 in the Plaza of the Lake Merritt Administration Building.

Coordinator Sue Weule worked very hard soliciting items from employees. All goods displayed were handmade by the employee or a member of the family.

Barbara Handsbrow, daughter of BART Police Captain Tommy Sowell, showed her "Cabbage Patch" kids and Joan Cole, wife of Safety Engineer Ray Cole, tempted passersby with a colorful array of home-made candies.

Lowell Banks, manager of component repair in Hayward, returned again this year with his outstanding collection of gold nugget jewelry.

Sue herself showed Christmas ornaments, wooden planters and crocheted potholders last year. They were made with the assistance of her parents, Gladys and Walter Deschaine of Pinole, and her husband, Ralph, BART's director of safety.

This year she exhibited handmade Teddy Bears, which sold from \$25 for the six inch size to \$78 for a sixteen inch bear made out of mohair.

The bears were such a hit that Sue has established a business, "Teddy Bear Meadow," on the side.

And, as usual, Al Verduzco of Purchasing performed his Santa Claus role, a performance he began when his own boys were small and which he now takes to hospitals and convalescent homes in Contra Costa County every Christmas Eve.



tered Woman's Shelter in Fremont. The goal this year is to make the holidays merrier for 12 families, Sgt. Newlon said.

The families are selected from the three BART counties with the assistance of community service centers.

For the fifth year, Hayward will stage a similar drive, providing food and gifts for three families identified by the Salvation Army.

Clerk Cathy Pratt, who began the drive, will be assisted by Steve Baldi, Barry Love and Diana Graves.

When Mike McCoy left Richmond to take over the Hayward Yard, he brought the tradition with him and new Richmond manager Bobby Green will continue the drive for the third year at ORY.

Back in Oakland Shops, Viola Springall will do her bit by making a ceramic Christmas tree. The decoration will be raffled off with proceeds going to St. Anthony's Dining Room in San Francisco.

NEW FARES START JANUARY 1, 1986

Like Cinderella trying to make it home before midnight, BART passengers returning home from all-night New Year's Eve parties will face a similar deadline come Jan. 1. On that day, BART trains won't turn into pumpkins, but at 6 a.m. fare gates will change - and will charge 80 cents instead of 60 cents for minimum fare trips.

Even though stations will remain open all night New Year's Eve (BART will offer 42 hours of continuous service beginning at 6 a.m. on Tuesday, Dec. 31 through midnight Wednesday, Jan. 1, 1986), the fare increase resolution BART's board of directors approved last September calls for implementing the increase on Jan. 1, 1986. So while there will be no break in BART train service, at 6 a.m. on Jan. 1, the higher fare rate will go into effect and BART fare gates will be changed accordingly.

"D" EXPRESS BUS ROUTE TO CHANGE IN '86

On Dec. 5, BART's board of directors approved a new route for the "D" BART Express Bus, which operates from BART's Walnut Creek station through the San Ramon Valley corridor to Dublin.

The new route will mean faster, more direct service to and from Walnut Creek Station and the communities of Danville, San Ramon and Dublin, by eliminating many local stops, traveling instead by freeway. For the most part, local bus service eliminated in changes made to the route will be replaced with service provided by the Central Contra Costa County Transit Authority. The new Route will go into effect in March, 1986.

Since 1984 BART has been revising its Express Bus routes to make them more freeway oriented by eliminating many of the local stops. As in the case of the "D" route, most local service eliminated in changes made to other Express Bus routes has been provided by other bus operators.

Tied in with the streamlining of BART's Express Bus routes are plans to construct "park and ride" facilities along some of the new routes. Park/Ride lots provide a rallying point for Express Bus riders, who drive their cars to the lot, park there, and then take the bus to their station. The lots are designed to be situated on what BART hopes will someday be station sites. Two such park/ride lots are now under construction, one on Hillcrest Avenue in Antioch and the other on Baily Road in Pittsburg. Both lots are located on the "P" Express Bus route, which serves Concord Station, and are scheduled to open in spring of 1986.

NEWS FROM STATION OPERATIONS



UP, UP and

"Agents Farewell - Hello You Foreworkers," could have been the call sent out by Carolyn Pope-Chappell and Bob Hoffman as they accepted their FW II promotions on November 18. Both are now deeply involved with Train Operator and Tower Supervisor Training. We hope to see Carolyn and Bob back on the line in about six months when they become secondary Tower Supervisor qualified. We wish them well.



Think You've Got Problems

When it comes to AFC Equipment, we have to agree, you do! A lot of behind the scenes activity has gone on between various department management types to discover, centralize and combat the bug(s) that cause Agents and FW's to deal with equipment, tickets, whatever that isn't working as well as each was meant to work. Your reports are instrumental in solving the mystery and the search goes on for the solution.

Thanks to Line Foreworkers

As if supervising a line for Station Operations isn't enough, and that fact is not argueable, another prime obligation for every Line Foreworker is to be at the ready whenever Train Operations has a mainline bad order train. The Line Foreworker is who becomes the calming ingredient for the customer, T.O. and Central Operations. My pride is showing but for good reason.

The Chief Returns

C.T.O. W.B. Fleisher is on board again, in full command. The man walks tall and straight after undergoing a second major operation and the warm reception he received from all who welcomed him back was a sincere one. In fact, there were reports that several sighs of relief were heard from among the welcoming crowd but that rumor remains unconfirmed.

How About a Bud?

It's almost become second nature these days for customers to pick up a bouquet from a flower stand in BART Stations. Flowers, flowers, everywhere. What do you think about the change?

Traveler's Aid

Teri Chiu just returned from a two month leave during which she made her third excursion into mysterious China. Shanghai, Beijing, Hangchow, Canton and Hong Kong were all seen again by Teri who is a partner in a San Francisco travel agency. Teri was amazed by how quickly the western influence is effecting the mainland Chinese. For first hand stories from the Far East, give Teri a call.



A Holiday Message From Our Friends at the MetroCenter Cafeteria

As the Holiday Season approaches and the New Year is upon us, we would like to thank all of you for your patronage. You have indeed made us feel like part of your family and we only hope you have enjoyed the time spent with us as much as we have.

We welcome your suggestions and we will continually strive to do everything in our power to be of service to you. Best Wishes for a Happy Holiday Season.

— Jim and Maria Kim and Staff



SERVO FOOD SYSTEMS

Professional Food Service Management



Emcee Dick Chase, campaign coordinators Michael Decter and Aldo Del Col, United Way's Lew Norvell, Frank "Hammy" Soares, chief coordinator Chuck Sampson, Jan Walters, George "Izu" Ross, General Manager Keith Bernard, Gus de la Torre.

BART & United Way — a Good Show

BART employees pledged a total of \$74,128.93 to United Way during the two-week campaign, which ended Nov. 8.

The total represents 54.1 per cent of the BART work force or 1,211 individual donors, according to Chuck Sampson, chief coordinator of the fund drive.

The campaign opened Oct. 24 with a talent show at the Oakland Shops. A shuttle bus took employees from LMA and Metro-Center.

The show went on the road to the Hayward, Richmond and Concord Yards, concluding at 5:30 p.m.

For the fourth year, the show featured the jazz band of Mal Sharp. Clowns Frank Soares and George Ross made balloon toys for the audience estimated at 250 employees at the four locations.

(See BART & UNITED - page 8)



The jazz band of Mal Sharpe, shown performing at the Oakland Shops, livened up the kick-off proceedings for the fourth consecutive campaign.



Gus de la Torre charmed Gloria Cheaton (center) and Lee Douglas during show's stopover at the Richmond Yard.



Frank "Hammy" Soares made balloon toys for Linda Vasquez (center) and Kay Springer at Oakland Shops kick-off ceremony.

Graphs, Engineering Drawings and Illustrations

DOCUMENTATION HAS THE TALENT

Bart documents, ranging from highly technical maintenance manuals to light-hearted cartoon posters, originate in the Documentation Division.

Sixteen employees including drafters work on the Ground Level of the Metro-Center while another five are stationed in Hayward.

At the MetroCenter, the drafters work in individual cubicles under the direction of Don Howard, who has managed the section since April of 1981.

The section also includes a Reproduction Room, where copies and prints are made, although some reproduction is done by outside contractors.

Next to the Reproduction Room is the File Room, where approximately 172,000 documents are stored.

Every technical drawing, manual, and contract since the beginning of the District is stored in the File Room.

An additional 15,000 documents are stored at Hayward, a figure that will swell to 30,000 when the drawings for the C-Cars come through, according to Jim Marlais, graphics coordinator.

The Division also maintains a Technical Library on the second floor of the Metro-Center. The library is open to District employees, college students and others with a need to research the District.

The documents are microfilmed and copies are stored in the District vault. Since



MetroCenter Documentation Division employees are (L-R, seated): Tiffany Li, Don Howard (manager), Sandra Marvel, Delores Sandoval; (standing): Jamie Ubaldo, Francis Young, Jim Marlais, Basil Boyer, Jack Veasy, Kirk Marshall, Art Richardson, Jesus Kunz, Mark DeLosao and Terry Brooks. Not pictured are Rowena Jang and Alexis Popov.



Documentation Division employees at Hayward Yard are (L-R): Dan Green, Karen Hill, Arnold Kornhauser, Patricia Lamb and Leon Kobiela.



These costumed BART employees "tricked" commuters on Halloween by passing out "treats" during the morning and evening commute hours. The "frog" was train operator Rose Kirkham while passenger service representatives Alice Delgado (clown), Lynn Fischer (witch) and Starla Bahem (ghost) passed out \$185 worth of candy on trains and in stations in downtown Oakland and San Francisco. The costumed trio began their travels at 7:30 a.m. from the Lake Merritt Station and went out again at 4 p.m. Wearing signs reading "BART wishes you a Happy Halloween," they sweetened the holiday commute for hundreds of riders. The candy giveaway has become a yearly tradition because "we receive such positive reactions from the passengers," according to Alice Delgado.

July of last year, microfilm reader/printers have been installed in 22 locations throughout the District to lessen the number of hard copies in the field.

Staff assistant Arnold Kornhauser and technical writer Karen Hill coordinate the technical publications with the assistance of a clerk and Francis Young is the configuration controller in charge of auditing technical documents and drawings.

"I'm very proud of the talent in this department," Howard said, pointing out that the expertise of his staff includes all types of graphics, illustrations, and technical graphics.





HOLIDAY WISHES TO Y

Keith Bernard, General Manager

Once again the District has enjoyed a banner year. Patronage has grown, finances remain stable, and much progress has been made on the capacity expansion program. As we reflect on this continued success and we do not want to lose sight of the human element of BART. We exist to provide superior service to the riders and taxpayers. Every employee contributes to that cause in some way every day. With that in mind I would make the following Christmas wish:

That we foster good will and mutual respect in all of our dealings with patrons, and each other, as we sail into the new year.



Phillip Ormsbee, District Secretary
GOOD YULE, Y'ALL.



William Goelz, Controller-Treasurer

Merry Christmas and Happy New Year to all BART employees and their families. A special thanks to Finance department employees who contributed greatly to another successful year.



George Mackin, Dept. Mgr., Maintenance Support

May your Holiday season be filled with joy and the New Year present you and your family with happiness. This being a season for renewal let each of us renew our spirits to face the challenges of another year. Special thanks and greetings to the Maintenance Support staff and I hope that all at BART experience the intended joy of the season. May the Lord bless and keep all of you.

Ray Peters, Manager,
Station Operations

If I were to be granted a single magic wish by the Spirit of Christmas Yet To Come, I would ask that we become as children to experience again the sheer joy of being alive; to capture the excitement of expectation, to hold the warmth of honest friendship, to absorb the goodness of uncomplicated love. I offer a toast to each of you: "TO LIFE."



Thomas Sheehan, Department Manager, Information Systems

Again, as in prior years I want to extend my very best wishes to all BART employees for a most joyous holiday season. May the New Year bring you health, happiness and the very best. I want to thank each of you for your support and participation in all the information systems activities during the past year and I personally look forward to working with each of you in the coming year.

John Mack, Department Manager,
Affirmative Action

Holiday Greetings! Best wishes and happy holidays to all BART employees and their families. May the New Year find you in good health and bring you continued prosperity. A special greeting to all Administrative staff for their positive contribution during the past year.



William L. Hinkle, Dept. Mgr., Engineering and Construction

This season is always a special time with higher spirits and extra closeness to family and friends. It is both made hectic fighting the crowds and more relaxing when the Day finally arrives. I urge everyone to join in the spirit of the Season. We have been very busy and will be busier yet, but the celebration of Christmas makes it all worthwhile. Merry Christmas and Happy New Year.



Alvan Teragawachi,
Assistant Controller

During this joyous Holiday Season, may Peace, Health and Happiness be with all of you and your families. Further, as 1985 draws to a close, a special thank you is extended to BART employees and especially those employees of the Accounting Division for their cooperation and understanding in helping to make BART a better organization. Best Wishes!

Mike Healy, Department Manager,
Public Affairs

Something from Longfellow - Holidays "The holiest of all holidays are those kept by ourselves in silence and apart; The secret anniversaries of the heart; When the full river of feeling overflows - The happy days unclouded to their close; The sudden joys that out of darkness start as flames from ashes; swift desires that dart like swallows singing down each wind that blows!" Happy holidays! Be of good cheer! And best wishes for the coming year.



William Thomas, Department Manager, Materials Management & Procurement

Learning through experience and training. Persistence through determination. Accomplishment through responsibility. Singularly, this has been the department objective over the past year, which you have achieved. Now, let us rejoice through worship and by partaking in the festivities over this holiday season. A rich and commemorative Christmas and New Year to all!

Tom Jackson,
Associate General Counsel

I would like to wish the staff of the Legal Department and all the BART staff a very Merry Christmas and a happy and prosperous New Year.



Richard Jenevein, Chief Auditor

Best wishes at this festive time to co-workers at BART and their families! Each holiday season brings a new set of memories of the accomplishments and experiences of the year past. I hope they are rewarding ones. I wish you much happiness in the new year to come. Live it with confidence in yourselves, openness to others, and high expectations for the future.

Ralph Weule, Mgr., Safety

May peace be upon you and those you cherish — be happy.



Ernest Howard, Department Manager, Administrative Services

Merry Christmas and Happy New Year to all Administrative Services employees. May we all continue to provide good service in our respective roles.



Fred Stephens, Dept. Mgr., Rolling Stock Maintenance

Happy holidays to all BART employees, families, and friends from the Rolling Stock Maintenance Department. I am happy to have this opportunity to express continued appreciation to each Rolling Stock Maintenance employee for the fine job performed daily in 1985 as part of BART's service. Enjoy the holidays, celebrate safely, and keep up the good work.

Joseph Evinger

As each of us performs our job well, we contribute both to the good of the District and of the community. I thank the operating Budget staff and all BART employees for their dedication to public service, confident that our public transportation work adds not only to our nation's strength but also, in some small way, to peace in the world.



Ted Lenhart,
Manager Capital Program Control

I appreciate this opportunity to extend good wishes to all on behalf of myself and my staff. We look forward to the challenges of the New Year with your continuing cooperation. Our goal remains to support BART's ambitious capital improvement program in every way to ensure successful completion on schedule. May UMTA approve all our Force Account Work Plans, and may your holidays be happy ones.



Larry Campbell,
Mgr. Train Operations

Rail Operators extends best wishes to all for a happy and joyous holiday season. May the new year bring health and happiness to you and your loved ones. I would like to extend my thanks to all in Rail Operations for the extra effort extended this year to deal with the many changes occurring and for the effort that will be put forward in the coming year.



OU FROM THE BOSSES



Malcolm Barrett, General Counsel
At the risk of being unprofessionally concise, the Legal Department submits as its holiday message: Seasons' Greetings!



Richard Demko, Executive Manager, Maintenance & Engineering
Once again all BART employees have reason to be proud of our performance at this special time of year. We have extended ourselves to the fullest in 1985 and in years to come will enjoy the fruits of our labor. May you and yours enjoy the holiest of seasons.



Bill Fleisher, Chief Transportation
A Merry Christmas and a Happy New Year to all Field Services employees. You did a great job in 1985 and I wish you all an excellent year in 1986. My resolution: To bring Patron On Time up to 94%.

Howard Goode,
Dept. Mgr., Planning and Analysis

Another year of serving the travel needs of Bay Area residents is drawing to a close. Looking back, it has been a year of accomplishment in our continuing effort to make BART the best possible system. Enjoy the warmth and joy of a very happy holiday season.



Dan Deliramich, Assistant Treasurer

To all BART employees and their families - I wish Joy, Peace and Happiness to you for 1986.



Larry Williams, Dept. Mgr., Employee Relations

May the 1985 Holiday season be "Live" for all BART employees and their loved ones. Best wishes for a joyous New Year. A personal thanks to all Employee Relations Department employees for another good year in 1985. Your hard work, loyalty, and dedication is greatly appreciated.



Vincent Mahon,
Dept. Manager, Power & Way

Wishing all of the BART employees and their families a very happy holiday season. My sincere appreciation to each and every one in the Power and Way Maintenance Department for our numerous accomplishments throughout the past year. Our goals could not have been met without your dedication. May Christmas and the New Year be your best ever.



Harold Taylor, Chief of Police

I take this opportunity to express my appreciation and deep gratitude to the entire BART Police Department for both their individual and collective efforts toward achieving our goals and objectives for 1985. It is through this great team effort and dedication we were able to once again deliver a high level of "Police Service" to our patrons and fellow employees. Best wishes for the upcoming year!



Elmer Bailey, Dept. Manager, Communications & Component Repair

Best wishes to all throughout the holiday season, and have a prosperous New Year in 1986. Many special thanks to the Communications & Components Repair Personnel for a job well done in 1985.



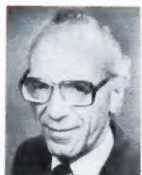
Nello Bianco, Director, District 2,
Board President, 1986

I want to share my heartfelt holiday greetings to all of us at BART, and it is my hope that 1986 will be a year of good health, glad tidings and the realization of all our wishes for a prosperous and rewarding New Year.



Eugene Garfinkle, Director, District 8

BART has had an extremely fine year. In large part this is due to the efforts of its employees and staff. My thanks and congratulations and very best regards and good wishes for a Happy Holiday season and a very prosperous and happy New Year.



John Kirkwood, Director, District 9

It is my wish that your New Year's wishes come true, resolutions remain unbroken and your lives be enriched as 1986 unfolds.



Barclay Simpson, Director, District 1

Best wishes for joyous Holidays to every member of the BART staff. It's been a year of progress for BART and, thanks to your efforts 1986 promises to be even better.



Arthur Shartsis, Director, District 3

It is my holiday wish that glad tidings be extended to you and your families throughout 1986.



Margaret Pryor, Director, District 4

Christmas is a time of coming together. Let us all put our differences aside and heal one another as this New Year approaches. My warmest wishes to all in the BART family for the very best in 1986.



Robert Allen, Director, District 5

My warmest holiday thoughts are given to all in the BART organization this yuletide season with the hope that 1986 is a year of fulfillment for us all.



John Glenn, Director, District 6

I extend my heartiest best wishes to all for a rich and fulfilling New Year. Among our blessings is a rapid transit system that is the envy of all, and may we look forward to seeing it become even better in 1986.



Wilfred Ussery, Director, District 7

May the spirit of giving pervade our thoughts throughout the coming year as we take stock of our own bountiful lives in contrast to those less fortunate. May all your wishes for 1986 come true.



(BART & UNITED - from page 4)

Jan Walters sang "United — the BART Way" to the tune of "Happy Days Are Here Again." The song was composed for the occasion by Robin Anderson, a prize-winning lyricist who also works as a staff assistant in the controller/treasurer's office.

Gus de la Torre performed favorite songs from Mexico and danced with feminine members of the audience.

The show was emceed by Dick Chase. General Manager Keith Bernard and Lew Norvell of United Way made brief introductory remarks.

A highlight of the campaign was the contest in which employees were asked to guess how many times the words "United Way" appeared in the special United Way edition of BARTalk.

There were 482 entries with 277 giving the correct answer of 46.

Mike Decter, one of the campaign coordinators, professed amazement at the security systems devised by entrants.

"They were scotch taped and stapled, there were sealed envelopes within sealed envelopes, there were pieces of paper pasted over the answers — it was just phenomenal," he said.

"We had to destroy a lot of interdepartmental envelopes just to get them open," he added.

Four entrants got so preoccupied with secrecy that they forgot to enclose their guesses.

One entrant guessed "zero," calling it a "trick question," another guessed 2,000 and the highest, apparently serious answer was 251.

The three winners were selected by computer. Rex Fletcher won the stereo record player, Frank Zichichi got an AM-FM clock radio and Kim Kitamura received a Kodak Pleaser II camera.

In addition to Chuck Sampson and Mike Decter, the 1985 campaign was coordinated by Aldo Del Col of Maintenance and Engineering.



Electronics technician Rex Fletcher (above) shows off stereo he won as first prize winner in United Way Contest.



Gus de la Torre (right) dances with Priscilla Zocchi at the Concord Shop.

At the Oakland Shops (below) Line Foreworker George "Izu" Ross, that the clown, demonstrates how to twist a balloon.



Station agents (l-r) Jessica Phrogus, Joe Arriola, Maria Rayner, Bob Hoffman, Patsy Lyles, Lou Buitrago and Marta Del Bonta at Oakland Shops kick-off.

Employees Form New Toastmasters Chapter

The newest Toastmasters International chapter will be known as the People Movers of Oakland Club when the group receives its charter in December.

The People Movers, composed primarily of BART and Metropolitan Transportation Commission members, meets each Wednesday at noon in the MTC third floor conference room.

The club is the sixth to be organized in the Oakland area. Worldwide Toastmasters has more than 5500 members.

The group seeks to promote leadership and communication skills by providing members public speaking opportunities.

Both scheduled and impromptu speakers compete for weekly awards after evaluation by the membership.

Dick Chase is president of the group, assisted by Anthony Guida, administrative vice-president; Pat Hoar, educational vice-president; Maria Wells, secretary; Kenyon Coleman, treasurer, and James Archie, sergeant-at-arms.

Concord Shop Has Lucky Employees

When Joe Sterling's brother-in-law suggested stopping to buy a lottery ticket while returning home recently, Joe tried to talk him out of it. Lucky for Joe he didn't — the ticket he almost didn't buy turned out to be worth \$5,000. Too bad for his brother-in-law — he bought the five losing tickets that immediately preceded Joe's lucky one.

Joe said he could hardly believe his eyes when he rubbed off the coating to reveal the third \$5,000 number on the ticket. Wide-eyed and speechless, he handed the ticket to his brother-in-law. Joe quickly came to his senses when he saw the ticket fluttering in the wind of the car's open window as his brother-in-law held it there to get a better look.

When Joe returned to work, his friend and co-worker, Lucas B. Lyman was among the shop's transit vehicle mechanics who were happy, albeit a little envious, for Joe. But Lucas' smile for Joe's good fortune turned to a smile for himself when a few weeks later he became a \$5000 lottery winner.

Concord Shop was still abuzz with talk of the two men beating the odds of California's millionaire-maker game when news spread that a third Concord Shop employee, who coincidentally worked the same graveyard shift as the others, had won. Electronic technician Bill Williams' win was not as big as the other two, but who wouldn't mind coming into \$1,000 just before the holidays?

Editor's Note: Good luck to all BART employees in 1986!



BART Police Officer Bill Kistner finds President Ronald Reagan a "very congenial kind of guy" and hopes to perform for the third time at his press party.

BART COP PLAYS FOR REAGAN

Having a sister who is "best buddies" with the Secret Service and a friend of Presidential spokesman Larry Speakes has not harmed the musical career of BART Police Officer Bill Kistner.

For the second year in a row, Bill sat in with his sister's band, the Patty Kistner Band, for the annual press party given by Ronald Reagan at Hope Ranch in Santa Barbara.

The President, reports Bill, wore his cowboy hat to the Aug. 21 affair and thoroughly enjoyed the country-western music.

Bill played the drums on that occasion but is also skilled on the guitar and banjo which he plucks with a San Jose Blue Grass band. The Milpitas resident also performs regularly with the Crossroads Bible Church Orchestra in San Jose.

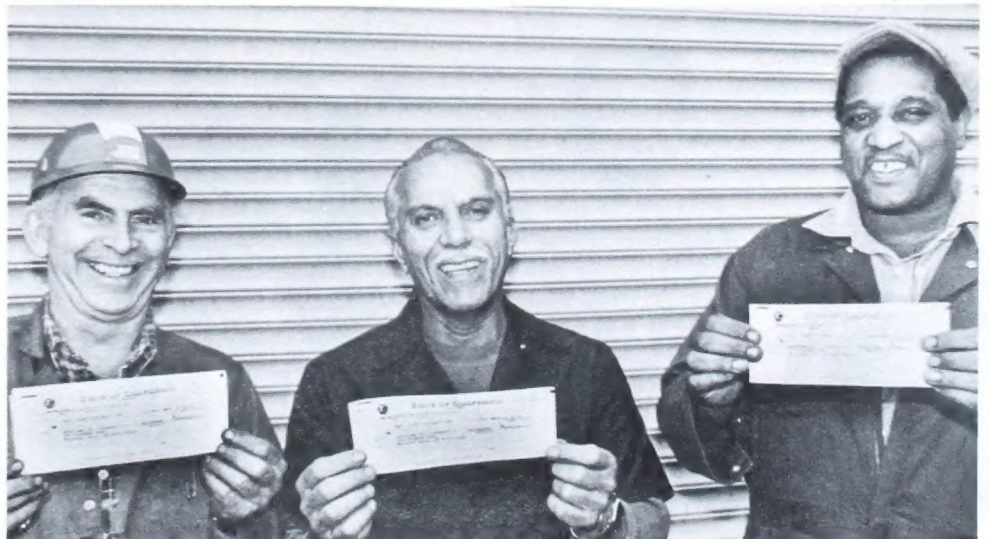
The 33-year-old officer began performing with his family, the Kistner Family Band, at the age of 10 and toured the country before "beginning police work and taking a stable job."

He also writes country-western songs and is considering several contract offers.

BMPAB EDUCATIONAL AWARDS

The second Annual Educational Scholarship Award were presented to two students from the 1985 Summer Youth Program at a Christmas dinner Dec. 13 in the Greek Orthodox Community Center. The dinner and the \$250 awards are sponsored by the Black Managers and Professionals Association at BART.

Students are nominated by their departments and screened by a selection committee on attendance, job performance and present attendance at a college or university.



Shown are Concord Shops' three lucky lottery winners (L-R), Joe Sterling, Lucas B. Lyman and Bill Williams.

4 Employees Promoted in Field Services

The BART careers of Chappell Pope and Robert Hoffman continue to parallel each other's, as both were recently promoted from station agent to foreworker two.

Other field services employees recently promoted include Mark Friesen, from foreworker II at Hayward Tower to field services supervisor, level one, and Randall Roderick, from train operator to foreworker II.

Chappell and Bob both moved to the Bay Area in 1978, she from Ohio and he from New York.

They both came to BART in 1982 and were in the same station agent class, although Bob is one step above Chappell in seniority.

Chappell has spent her BART career primarily in San Francisco, as has Bob. She lives in Oakland with her husband, Michael, and daughter, Maya.

Bob, a bachelor, is a resident of San Francisco.

Mark Friesen, who is also a bachelor, lives in Newark. He first came to BART in 1972 as a train operator and in 1981 was promoted to foreworker two at the Hayward Yard tower.

California native Randy Roderick was born in Castro Valley, raised in San Lorenzo and is currently living in Hayward after a brief stint in Tracy.

He is married to Barbara and has a daughter, Melissa, 3 1/2. He began his BART career in May of 1977.



New field services supervisor Mark Friesen (center) with Ray Peters (left), acting chief of the transportation office, and Gene Nixon, president BARTSPA.

PRIME MINISTER RIDES BART

Train buff and, incidentally, New Zealand Prime Minister David Lange examined the car control panel with assistance of train operator George Roe during a BART ride on Oct. 28. The Prime Minister boarded the train at Civic Center after a tour of the station conducted by BART Field Services Superintendent Paul Gravelle. The group of 22 included New Zealand Consul General Barton Finny and Assistant Trade Commissioner Alwyn Moores, Secret Service agents, BART police and other BART employees. The VIP's exited the Richmond-bound train at the North Berkeley Station and were whisked back to San Francisco by what is presumably a more normal mode of travel for the PM — a limousine. But not before the PM had requested — and obtained — a "BART Goes Shopping, Too!" poster as a souvenir.



New Zealand Prime Minister (seated) with BART train operator George Roe.



Rocky Green (left), acting department manager of station operations and Hank White, president ATU 1555 (right) with station agents-turned-Foreworkers, Chappell Pope and Robert Hoffman.



Former train operator Randall Roderick (center) receives congratulations on his promotion to Foreworker from Larry Campbell (left), manager of rail operations, and Hank White, president ATU 1555.

BART GOES ALL OUT TO ATTRACT OFF PEAK RIDERS

Gearing up for the holiday shopping period, BART launched the second phase of its "BART Goes Shopping, Too!" campaign on Monday, Nov. 11.

The promotion, including radio and television spots, and a special BART "Shopping Kit" giveaway, concluded with a Grand Drawing on Dec. 19.

Blue, yellow and white fliers, with a coupon to which a special "BART 10-4 Shopper" sticker can be applied, were available at the stations through Sunday, Nov. 24.

Passengers riding the trains between the hours of 10 a.m. and 4 p.m. were entitled to the sticker. When mailed to the Passenger Service office, the sticker was good for a BART Shopping Bag filled with shopping discounts and free gifts.

"While we do not yet know how effective the campaign is, we are seeking a definite trend with ridership increasing at a faster rate during the off-peak than during the peak travel periods," said General Manager Keith Bernard.

He said this is particularly true during the mid-day hours of operation and suggests that more and more people may be using the system for a wide variety of purposes, such as shopping, entertainment, appoint-

ComSpec Takes to the Skies



Communications Specialist Donna Kluewer flashes a grin after her "Humphrey Special," a tour of the Bay aboard the KCBS traffic spotter plane. With pilot Pete Exner (center) at the controls and reporter Joe Pellow, Donna viewed the morning commute from 7 to 9 a.m. on Oct. 28. Foggy conditions prevented her from viewing the C-Line from the air but the KCBS team has invited her back for another tour when they acquire a traffic helicopter.

ments, etc.

The shopping kits were limited to the first 5,000 coupons received by midnight, Nov. 24.

From Dec. 2 to Dec. 15, mid-day riders can qualify for the Grand Drawing, including trips to Hawaii and Mazatlan, by obtaining three stickers from any station agent.

By the way, the grand prize trips are being donated by World Airways, Foster-Kleiser and TDI Winston Network.

BART employees are not eligible for the Grand Drawing which also includes weekends at Lake Tahoe, San Francisco and Santa Cruz hotels, a \$250 shopping spree at Emporium Capwell and other prizes.

BART MANAGER HAS A LOT TO KEEP HIM BUSY

Paul Cooper is a busy man. In addition to his full time job at BART as the district's Employee Relations Manager, Cooper serves the residents of Pleasant Hill as a member of their city council. While the two activities would be more than enough involvement for most of us, this civic-minded person has recently taken on the added responsibility of representing the citizens of the incorporated cities of Contra Costa County as a member of the Bay Area Air Quality Control Board. He replaces the late Mayor of Richmond, Thomas J. Corcoran, who passed away during the summer.

Originally founded as the Bay Area Air Pollution Control District in 1955, the San Francisco-based agency returned to Richmond, the site of its first organizational meeting, for a celebration of its thirtieth anniversary.

Cooper is one of 18 members of the district's board of directors, which is responsible for establishing air pollution control standards, policies and regulations and studies for the nine bay area counties of Alameda, Contra Costa, Marin, Napa, San Francisco, San Mateo, Santa Clara, Solano and Sonoma.



Paul Cooper, BART Employee Relations Manager and Pleasant Hill city councilman, recently became a member of the board of directors of the Bay Area Quality Management District.



Station Agent Cynthia Lee Howell displays a "BART Goes Shopping, Too!" button which she wears as part of BART's ongoing campaign to promote off-peak ridership.

1986 I.D. STICKER AVAILABLE DEC. 20 — DON'T GET STUCK WITHOUT IT!

To keep your BART identification card valid for the coming year, be sure to get your 1986 sticker and affix it over the '85 sticker on your card.

The new stickers are available from your cost center supervisor beginning Dec. 20. If you have any questions, call Yvonne Redding on ext. 6200.

Also, a reminder: Dependents 19 years or older who have not submitted verification to the Employee Relations Department indicating their current full time enrollment as a student are not eligible for the renewal sticker.

BARTalk

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C-CAR PREVIEWED AT HAYWARD YARD



BART's new C-Car will be capable of operating as a lead car but will not have the slanted front of BART's existing "A" or lead car. The modified design will enable the new car to function as a mid-train car as well.

On Tuesday, Nov. 12, BART employees and members of the news media had the opportunity to view three prototypes of BART's new C-Car at an open house held at Hayward Yard.

The prototype cars were delivered to BART in late October and are in the process of six months of testing before replacement prototypes are developed and delivered to BART. Production cars are expected to begin coming off the line sometime during the first quarter of 1987.

When all 150 C-Cars are in revenue service, which is expected to be in late 1988, BART will be carrying more than 250,000 passengers a day. That figure is expected to jump to 300,000 by the end of the decade. The purchase of C-Cars is one element of a massive \$519.7 million capital improvement program started in 1980 to meet BART's passenger capacity demands. Other elements include the Daly City Turnback and Storage facility, modifications to the train's Automatic Train Operation system, completion of a third (K-E) trackway through downtown Oakland, and the installation of a new Central Operations computer.

The C-Car looks very much like BART's existing mid-train B-Car. But unlike the B-Car, the C-Car is equipped with an operator's compartment and an automatic train operation system, enabling it to function as a lead car, trailing car or mid-train car.

All the latest modifications made or in progress on the existing fleet of BART cars, such as those included in BART's transit vehicle fire-hardening program, will be incorporated into the production of the new C-Cars.

A competitive bidding process to secure a manufacturer for the BART-designed C-Car confirmed there were no American manufacturers of aluminum transit cars. In October 1982, the largest equipment contract ever let by BART was awarded to the French firm, SOFERVAL, Inc., a subsidiary of one of the largest manufacturers of railroad equipment in the world, Alstom-Atlantique. The entire cost of the 150 new cars is estimated to be \$279.4 million, including all anticipated escalation costs.

While SOFERVAL is the prime contractor, nearly 65 percent of the car's components

will be American manufactured materials. The basic aluminum shell and initial electrical system will be manufactured and installed by Alstom-Atlantique in France, and final assembly will take place at SOFERVAL's Union City plant.



Chief H.E. Taylor (right) presented Certificates of Appreciation to Janet Strange and Donna Kluewer at ceremonies observed by Sgt. Dolores Kan (left), train operations manager Larry Campbell, Capt. Larry Danner, chief transportation officer Bill Fleisher and Capt. Thomas Sowell.

BART Police Commend Two For Quick Actions

Police Dispatcher Janet Strange and Communications Specialist Donna Kluewer were presented with Certificates of Appreciation at a ceremony Nov. 20 at the Plaza Entrance of the Lake Merritt Administration Building.

The two women were honored for their work in locating a valuable diamond ring lost by a BART patron.

The saga began at 7 p.m. on Oct. 20 when a man called to report that his wife had lost a one-half karat faceted diamond at approximately 11 that morning.

Janet immediately contacted Donna,



BART train operator Paula Fraser was among the many BART employees who had a chance to see the operator's console in the new C-Car, which is equipped with more functions than the one she's been accustomed to operating. Before the new cars come on line, train operators will undergo special training to familiarize them with new cars.

who was able to identify the probable train and car number. She tracked the car, which was found leaving the Concord yard for the Concord Station.

Patrol Officer Willard Dawson was alerted and given the probable location of the seat.

He boarded the train, found the ring under the seat and the gem was restored to the owner that night at the Orinda Station.

The award was presented by Chief H.E. Taylor.